

Operations Control Center



Delta OCC

Key Attributes Today

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Built in 1993 and remodeled to make room for Northwest Airlines

Over 375 people, representing 18 departments, make up the OCC staff.

Personnel on duty: Mornings – 160; Afternoons 100; Midnights 50.



There is a fully-functional backup site in the event something should occur requiring evacuation of this facility.

Delta Operations Control Center



Strategy and Coordination

Duty Director

Sector Managers

Customers	Flight	Fleet	Crew
Airport Customer Service Reservations Operations Revenue Management	Flight Control Load Control Air Logistics Radio Air Navigation Engineering	Maintenance Control Center AOG/AGP Engineering Fleet Coordinators	Crew Tracking Duty Pilot In-Flight Service

Operating Environment

Meteorology

ATC

Security

Briefing room / Emergency Command Center

4



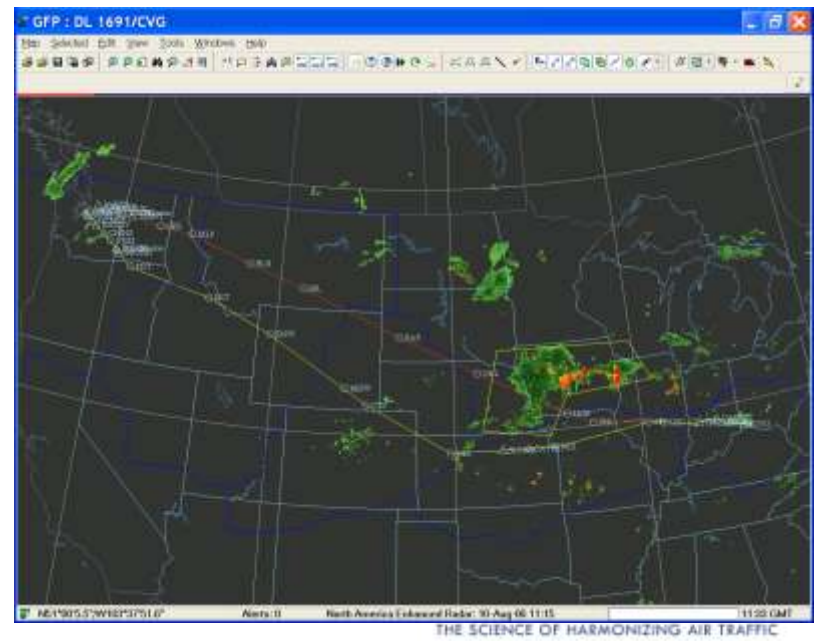
Used for daily briefings to communicate the status of the airline and allow for all participants to share information.

Can be set up in 30 minutes to become the Emergency Command Center (ECC).

Flight Control / Domestic Ops



Provides dispatching and operational control over all domestic daily flight operations in accordance with FARs and Company policy.



ATC Coordination



Microsoft Internet Explorer provided by Delta Air Lines/Delta Technology

ATCSCC OIS SYSTEM ADTN

8/18/2005

OIS Main Menu
+ Summary
+ East Directory
+ West Directory
+ Planning Team
+ Severe Weather
+ National Playbook
+ Tier Info
+ Checklists
+ View Airport Me
+ Insert Airport M
+ TCA Hotline
+ PCA

GROUND DELAY PROGRAMS

ARPT	START	END	FLIGHTS	SCOPE	REASON	AVG	AAR	PR	ADVZY
ATL	1900	0259	ALL	(Distance) - 775 miles	WEATHER LOW CIGS	88	84	84	017
ORD	1700	0200	ALL	ALL<CZY<AP	WEATHER TSTMS	62	80	80	012
MPO	1600	1859	ALL	6West	WC LOW CIGS NO VAPS	44	30	30	010

GROUND STOPS

ARPT	UPDATE	POE	SCOPE	REASON	ADVZY
ORD	1730	MED	ALL<CZY (ZLA ZOA ZSE)	WEATHER	025

DELAY INFO

ARPT	AD	DD	TIME	REASON	AREA	REQ/APVL	ALTITUDE	TIME	REMARKS
ATL	+15	1528		WC WIND RWY CONFRG	E	ON REQ	AAA	1230-0100	SWAP
DFW	+15	1618		MULTI TAXI	E	ON REQ	AAA	1230-0100	SWAP
ORD	+15	1549		TSTMS	E	ON REQ	AAA	1230-0100	SWAP
PHX	+15	1635		NOISE ABATEMENT					

VACAPES REQUESTS

ARPT	AD	DD	TIME	REASON	AREA	REQ/APVL	ALTITUDE	TIME	REMARKS
ATL	+15	1528		WC WIND RWY CONFRG	E	ON REQ	AAA	1230-0100	SWAP
DFW	+15	1618		MULTI TAXI	E	ON REQ	AAA	1230-0100	SWAP
ORD	+15	1549		TSTMS	E	ON REQ	AAA	1230-0100	SWAP
PHX	+15	1635		NOISE ABATEMENT					

CANCELLED INITIATIVES

ARPT	TYPE	TIME CANCELLED
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AIRPORT CLOSURES

ARPT	TIME	REASON	REOPEN
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PRECISION RUNWAY MONITOR UTILIZATION

ARPT	START	END	AAR
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Runway/Equipment Info

This is not a complete list of Runway/Equipment Status. Please consult the current NOTAMS for complete information.

Facility	Description
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MISCELLANEOUS

ATC Managers
Senior Dispatcher
Shuttle

Providing a single Delta voice in Air Traffic Control (ATC) activities, the ATC desks perform the process of ATC coordination and initiative management.



Meteorology



Meteorology

Responsible to prepare and disseminate surface, wind turbulence, and thunderstorm forecasts while monitoring the environment in which Delta flight operations occur.

